Convention Accessibility Guide
Boston, Massachusetts
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Welcome to ACPA19!

Welcome to Boston Massachusetts, USA! Boston is a unique city with a variety of options to engage with during your time at convention. This guide is designed to provide information on accessibility relative to your experience at convention.

The Convention Planning Team, in conjunction with the Coalition for (Dis)Ability, attempted to provide information related to accessibility attendees should find useful during their time at the ACPA19. Should you have questions or a need not addressed within this guide, contact the Access Chair for ACPA19 (information below).

For more information about ACPA19, visit this convention website at http://convention.myacpa.org/boston2019/

Contact Personnel

The following personnel can assist you with questions you may have regarding accessibility at ACPA19.

ACPA19 Convention Access Coordinator

Michael J. Kutnak, Ph.D.
Chair of the Coalition for (Dis)Ability

Spencer Scruggs
spencerescruggs@gmail.com
He/Him/His

ACPA19 Equity and Inclusion Chair

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ACPA19 Convention Experiences Chair

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ACPA19 Convention Chair

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Accommodation Requests
If you are an individual with a disability and would like to request an accommodation for the ACPA19 Convention, note your request in your registration or contact the Convention Access Coordinator, Michael J. Kutnak, at kutnak@vt.edu as soon as possible, or by Friday, 15 February, 2019. Accommodations take up to 2-3 weeks to secure; requests should be made as soon as possible.

Interpreting Services
Interpreters are available for all Convention activities upon request. If you require the use of a sign language interpreter during your time at Convention, note your request in your registration or contact the Access Coordinator, Michael J. Kutnak, at kutnak@vt.edu as soon as possible, or by Friday, 15 February, 2019.
Air Travel to and from ACPA19 Convention

One main airport serves Boston: Boston Logan International Airport.

Boston Logan International Airport (Code: BOS)

1 Harborside Dr.
Boston, MA 02128

Distance to John B. Hynes Veterans Memorial Convention center: 5.3 miles

BOS is the main airport many of you will fly into for the ACPA19 Convention. The Boston Logan International Airport provided the following information related to accessibility at this facility. To visit the official Accessibility page for BOS, go to http://www.massport.com/logan-airport/at-the-airport/ada-compliance-and-accessibility/

BOS General Information and Paging
Phone: 1-800-23-LOGAN (56426)
TTY: 1-800-262-3335
Lost & Found: 1-617-568-7514

Distances from Curb to Ticket Counter
Terminal A: The distance from the departure level sidewalk to the ticket counter is 207 feet. Accessible ramps are available to the terminal.

Terminal B: The distance from the departure level sidewalk to the ticket counters is 90 feet.

Terminal C: The distance from the departure level sidewalk to the ticket counter is 150 feet. The distance from the bus drop off area is 220 feet.

Terminal E: The distance from the sidewalk to the ticket counter is 110 feet. There is ramp access into the terminal. International arrival passengers can be met in front of the US Customs Exit Doors on the first level of arrivals.

Wheelchair Assistance
Wheelchair or special assistance can be arranged through each individual airline via telephone, airline website, or at the airline’s ticket counter. For information on each airline serving BOS, please visit: http://www.fly2houston.com/BOS/airlines/

The following airlines service BOS:

Aer Lingus
http://www.aerlingus.com/
1-800-474-7424
Special Assistance, North America: 1-877-351-6882

AeroMexico
http://aeromexico.com/
1-800-237-6639
TTY: None

Air Canada
1-888-247-2262
TTY: 1-800-361-8071

AirFrance
http://www.airfrance.us/cgi-bin/AF/US/en/common/home/flights/ticket-plane.do
1-800-237-2747
TTY: None

Alaska Air
https://www.alaskaair.com/
1-800-252-7522
TTY: None

Alitalia
http://www.alitalia.com/
1-800-223-5730
Special Assistance: 1-800-223-5730

American Airlines
https://www.aa.com/homePage.do
1-800-433-7300
TTY: 1-800-455-9880

Avianca
1-800-284-2622
TTY: 1-866-998-3357

Azores Airlines (SATA)
https://www.azoresairlines.pt/en
1-800-762-9995
TTY: None

Boutique Air
https://www.boutiqueair.com/
1-855-268-8478
Traveler’s with Disabilities: 1-415-449-0505

British Airways
1-800-247-9297
TTY: 1-866-393-0961

Cape Air
http://www.capeair.com/
1-800-233-2742
TTY: None

Cathay Pacific
1-800-233-2742
TTY: 1-877-609-2233

Copa Airlines
1-800-359-2672
TTY: None

Delta/Delta Connection Reservations
http://www.delta.com/
1-800-221-1212
Accessibility Line: 1-404-209-3434 (For customers with hearing or speech disabilities: Dial 711)

El Al
https://www.elal.com/en/USA/Pages/default.aspx
1-800-223-6700
TTY: None

Emirates
https://www.emirates.com
1-800-777-3999
TTY: 1-800-455-9880

Hainan Airlines
http://www.hainanairlines.com/
1-888-688-8813
TTY: None

Iberia
https://www.iberia.com/
1-800-772-4642
TTY: None

Icelandair
https://www.icelandair.com/
1-800-223-5500
TTY: None

Japan Airlines
http://www.ar.jal.co.jp/arl/en/
1-800-525-3663
TTY: None

JetBlue
https://www.jetblue.com
1-800-538-2583
TTY: None

LATAM Airlines
https://www.latam.com/en_us/
1-866-435-9526
TTY: None

Level Airlines
https://www.flylevel.com/?lang=en
1-800-994-0704
TTY: None

Lufthansa
http://www.lufthansa.com/online/portal/lh/us/homepage
1-800-645-3880
TTY: 1-866-846-4283

Norwegian Airlines
https://www.norwegian.com/
1-800-357-4159
TTY: None

Porter Airlines
https://www.flyporter.com/en-ca/
1-888-619-8622
TTY: None

Primera Air
https://primeraair.com/
1-888-209-3172
TTY: None

Qatar Airways
1-877-777-2827
TTY: 1-877-578-2757

Scandinavian Airlines
https://www.flysas.com/
1-800-742-3333
TTY: None

Southwest Airlines
https://www.southwest.com/
1-800-435-9792
TTY: None

Spirit Airlines
1-801-401-2222
TTY: None

Sun Country Airlines
https://www.suncountry.com/booking/search.html
1-651-905-2737
TTY: None
Swiss Airlines
1-877-359-7947
TTY: None

TACV Airlines
https://flytacv.com/
1-866-359-8228
TTY: None

TAP Portugal Airlines
https://www.flytap.com/en-us/
1-800-874-8875
TTY: None

Thomas Cook Airlines
https://www.thomascookairlines.com/
1-855-759-3665
TTY: None

Turkish Airlines
http://www.turkishairlines.com/
1-800-874-8875
TTY: None

United Airlines
1-800-864-8331
TTY: 1-800-323-0170

Virgin Atlantic
https://www.virginatlantic.com/
1-800-862-8621
TTY: None

Westjet
https://www.westjet.com/en-ca/index
1-888-937-8538
TTY: 1-877-952-0100

WOW Air
https://wowair.us/
Parking and Onsite Transportation

All parking lots and parking garages at BOS have accessible parking spaces.

For more information, visit http://www.massport.com/logan-airport/to-from-logan/parking/

There are four terminals at BOS which are not connected. Massport provides free shuttle bus service between airline terminals, the Rental Car Center, and Airport Station on the MBTA Blue Line. All Massport shuttle buses feature low-floors for easier boarding, luggage racks, and are wheelchair lift-equipped.

Buses serving Airport Station and the terminals generally run every 5-6 minutes. Look for the shuttle buses at curbside on the lower level of each terminal.

For a complete listing of on-airport shuttle routes and photos of buses, visit http://www.massport.com/logan-airport/to-from-logan/transportation-options/on-airport-shuttle/

Cell Phone Lots

Boston Logan's cell phone lot is conveniently located at the intersection of Hotel Drive and Service Road, near the airport Gulf Station. For an interactive map, visit https://maps.massport.com/

You can also find the cell phone lot by simply following the signs when you arrive at the airport. For motorists using a GPS, the coordinates for the new Cell Lot are: 42.370217 -71.025767.

TNC App Ride (Uber & Lyft) Lots

Customers using a TNC service may only be picked up in areas designated for TNCs. The designated pick up areas are all located on the lower level (Arrivals) at the airport. All designated pick up areas are signed "App Ride/TNC."
Terminal A: Customers may only be picked up on the lower "Arrivals" Level in a lot outside Terminal A.

Terminal B: Customers may only be picked up on the lower "Arrivals" Level garage in between Terminal B next to the limo pick up area.

Terminal C: Customers may only be picked up on the lower "Arrivals" level in a lot outside Terminal C [use Door C110].

Terminal E: Customers may only be picked up on the lower "Arrivals" level in a lot outside Terminal E [use Door E102].

Transportation Options To and From BOS
There are multiple methods of ground transportation available at BOS.

Public Transportation: Taking the T

The subway and rail system in Boston is commonly referred to as “The T.” The MBTA offers Blue Line Subway services and Silver Line Bus Rapid Transit service to and from Downtown Boston. The MBTA is the most economical and environmentally friendly way to get Logan.

Silver Line is FREE from Logan Airport inbound to South Station (including a free transfer to the Red Line).

The Silver Line Route SL1 (Logan Airport - South Station via Waterfront) bus rapid transit service is your best direct option to South Station Rail & Bus Terminal, for connections to Commuter Rail, Amtrak and Bus and to the Red Line.

The Silver Line SL1 is accessible for the disabled and runs from approximately 5:30AM to 12:30AM every day of the week.

Transit time using this route will be between 50-60 minutes.

The T costs $2.75 per ride or $2.25 when using a Charlie Card. For more information on using the T, visit the Ground Transportation section of this guide.

For more information on MBTA options at Logan, visit http://www.massport.com/logan-airport/to-from-logan/transportation-options/taking-the-t/
Logan Express

Enjoy a comfortable and convenient ride to and from the airport with Logan Express bus service. To get to the John B Hynes Veterans Memorial Convention Center and convention hotels, use the Back Bay Logan Express. This route has two pick-up and drop-off locations: directly in front of the Convention Center or at Copley Square.

The Back Bay Logan Express offers travelers a convenient way to travel between Logan and the Downtown Boston area. Catch nonstop service between the airport and the Back Bay neighborhood.

The Back Bay Logan Express costs $7.50 one way. This route takes approximately 20 minutes. For a complete schedule, visit http://www.massport.com/logan-airport/to-from-logan/transportation-options/logan-express/back-bay/

Rental Cars

A variety of rental car options are available at BOS. All rental car companies serving Boston Logan operate out of our consolidated Rental Car Center (RCC). All car rental agencies provide hand controlled cars with 24 to 48 hour advance notice.

Returning a Rental Car
Buses serving Airport Station, airport terminals and the RCC generally run every 5-6 minutes. Look for the blue-and-white shuttle buses at curbside on the lower level of each terminal.

To return a vehicle, follow signage on-airport marked "Rental Car Center." Address: 15 Transportation Way, East Boston, MA 02128

Below are the rental car companies who offer specific options for individuals with disabilities. To ensure access to accessible vehicle options, contact your preferred vendor prior to arriving at BOS.

Advantage Rent A Car
http://www.advantage.com/
1-617-567-4140

Alamo
https://www.alamo.com/
1-800-462-5266
Avis
https://www.avis.com/
1 -617-568-6600

Budget
https://www.budget.com/
1-617-497-3733

Dollar
https://www.dollar.com/
1-866-434-2226

Enterprise
https://www.enterprise.com/
1-800- 736-8222

E-Z Rent A Car
https://www.e-zrentacar.com/
1-800-277-5171

Hertz
https://www.hertz.com/
1-800-654-4173

National
https://www.nationalcar.com/
1-800-227-7368

Payless Car Rental
http://www.paylesscar.com/
1-617-561-0139

Thrifty
https://www.thrifty.com/
1- 877-283-0898

Zipcar
http://www.zipcar.com/
1-866-494-7227

Shuttle Busses

The following shuttle bus services are offered at Logan:

Airport Downtown Hotel Shuttle
1-781-475-4717

Airport Express Shuttle
1-617-515-3453

Cambridge Airport Shuttle
1-617-230-6005

Flight Line
1-800-245-2525

Kings Shuttle
1-781-666-7012

Metro West Shuttle
1-781-727-5797

Star Shuttle
1-617-230-6005

Ground Taxis

Taxis are available at each terminal on Arrivals Level (curbside).

A Massport dispatcher wearing a bright yellow vest outside the lower arrivals level of each terminal can assist with getting an accessible taxi.

Water Taxis

Getting to and from Logan Airport by water shuttle or water taxi is convenient and enjoyable. Year-round scheduled and on-call vessels serving the Logan dock provide direct connections to downtown Boston and other popular waterfront destinations in Boston Inner Harbor and Hingham and Hull on the South Shore. Enjoy fantastic views of Boston Harbor and the city from a climate-controlled waiting area.

For more information on water taxis, visit: http://www.massport.com/logan-airport/to-from-logan/transportation-options/water-transportation/
Limousine Services

The following limousine services are offered at Logan:

Knights Airport Limousine
1-800-822-5456

Sunlite Limousine
1-617-407-1061

Restrooms

BOS provides accessible individual and family style restrooms throughout the airport. These facilities are designated as accessible.

Animal Relief Areas

Service animals are welcome at the airport. Animal relief areas are located outside the lower level at all terminals.

TTY/TDD Telephone

Text telephones are available at most public phone banks throughout the airport.

The Massachusetts Relay System serves voice and TTY callers:
1-800-439-0183 (Voice)
1-800-439-2370 (TTY Text Telephone)

All public telephones are equipped with amplifiers and are hearing aid telecoil compatible.
Ground Transportation

The following options are available for ground transportation throughout Boston during your time at ACPA19 Convention.

Massachusetts Bay Transit Authority - MBTA

The Massachusetts Bay Transit Authority operates dozens of bus lines, subway lines, commuter rail lines, and ferries throughout the city of Boston.

For more information on the bus routes, rail lines, water lines, and their fees, please go to https://www.mbta.com/

Phone: 617-222-3200
TTY: 617-222-5146

MBTA and Accessibility

The MBTA provides detailed information regarding the accessibility of all of their services. Below are selected details for each service. Detailed information on accessibility considerations for bus, subway, commuter rail, and ferry travel can be found at https://www.mbta.com/accessibility

MBTA Bus Accessibility

The entire MBTA bus fleet is accessible to people with disabilities.
Key features include:
- Buses that can be lowered for easier boarding and exiting
- Onboard ramps at the front door of each bus
- 2 areas where wheeled mobility devices can be secured
- Digital displays and automated announcements that share key route and stop info
MBTA bus operators are trained to respond to all reasonable requests for assistance, including:

- Lowering the bus for boarding and exiting
- Deploying ramps
- Helping with fare payments
- Assistance with finding a seat
- Positioning the bus for easier boarding and exiting

For more information on bus and bus station accessibility visit https://www.mbta.com/accessibility/bus-guide
What You Can Expect at an MBTA Bus Stop

Most MBTA bus stops are labeled with white, black, red, and yellow signs with a large “T” logo. Newer signs have yellow markings across the top and bottom. Signs also include a list of the bus routes that serve that particular stop.

Many bus stops also have accessible shelters in case of cold, rainy, or snowy weather.
The MBTA and municipalities do their best to keep bus stops clear for easy boarding. Contact the owner of the stop if your bus stop is obstructed. While waiting for your bus, please stay a safe distance from the curb. As the bus approaches, try to position yourself near the bus stop sign where you’ll be most visible to the operator so they know they need to stop.
MBTA Subway Accessibility

The MBTA offers a variety of access features to make your journey on the subway or trolley easier than ever.

Key features include:

- Bridge plates that span the gap between the platform and the train
- Escalators, ramps and elevators in a growing number of stations
- Wider fare gates
- Tactile warning strips
- Seating areas for customers who use wheeled mobility devices
- Automated audio and visual announcements of train stops, destinations, and arrival times
What You Can Expect at an MBTA Train Station

Subway stations and stops can be identified by the large “T” logo signs and station name signs that are the same color as the lines that stop there.
At most subway stations, you will need to pass through fare gates to access the train platform. Wider fare gates, which include CharlieCard targets mounted lower for easier access, are marked with the International Symbol of Accessibility (ISA, or “wheelchair symbol”). If you have a reduced fare card, you can use it at any fare gate in the station.
While waiting for your train, please stay behind the tactile warning strip. Train arrival times are posted on digital signs on the platforms and announced over the loudspeakers in stations.
If you need assistance, MBTA staff can help. If there are no staff members nearby, push the “Info” button on any station call box to speak with a dispatcher.
For more information on Subway and Subway Station Accessibility, please visit [https://www.mbta.com/accessibility/subway-guide](https://www.mbta.com/accessibility/subway-guide)

**MBTA Commuter Rail**

The MBTA Commuter Rail serves the Greater Boston area, Central Massachusetts, and Rhode Island, and offers a variety of accessible features to help you travel throughout the area.
Key train and station features include:

- Elevators, ramps, and escalators for station access
- High-level or mini-high platforms for level boarding
- Tactile warning strips
- Mobile bridge plates to span the gap between the train and the platform
- Seating areas for customers who use wheeled mobility devices
- Audio and digital announcements of train arrivals, departures, and track info at stations
- Onboard audio stop announcements

**MBTA Ferry Routes**

The MBTA ferry system includes 3 routes and 7 docks, which serve the Charlestown Navy Yard, Long Wharf, Logan International Airport, Hingham, Hull, and Rowes Wharf. All docks and boats are accessible to seniors and people with disabilities.
Key access features include:
- Accessible floating docks
- Mobile bridge plates that span the gap between the dock and the ferry
- Seating areas for customers who use wheeled mobility devices
- Audio and digital stop and destination announcements
- Accessible restrooms

Ferry crew are trained to assist with boarding and exiting at each terminal.

For more information on accessibility related to ferry routes, go to https://www.mbta.com/accessibility/ferry-guide

**MBTA the RIDE**

This service requires pre-registration.

The RIDE is the MBTA’s door-to-door, shared-ride paratransit service. The RIDE is operated by the MBTA in compliance with the Americans with Disabilities Act (ADA).
If you have a disability that prevents you from using the MBTA bus, subway, or trolley all or some of the time, The RIDE may be able to assist with your public transportation needs. Out-of-town visitors with disabilities may also be eligible to use The RIDE.

Under the ADA, paratransit functions as a safety net. It is not intended to be a comprehensive system of transportation, and it’s different from medical or human services transportation.

The RIDE is available in 58 cities and towns in the greater Boston area, with similar operating hours to the MBTA—generally from 5 AM to 1 AM daily. To access The RIDE, you have to apply and be approved by The RIDE Eligibility Center (TREC).

Once you’re approved, you can schedule trips from 1 to 7 days in advance. The MBTA is currently running on-demand paratransit pilots with Uber, Lyft, and Curb Mobility (taxi), where RIDE customers can book subsidized rides instantly, right from their smartphones.

For more information, go to https://www.mbta.com/accessibility/the-ride

The Logan Express
Enjoy a comfortable and convenient ride to and from the airport with Logan Express bus service. The Back Bay Logan Express offers travelers a
convenient way to travel between Logan and the Downtown Boston area. Catch nonstop service between the airport and the Back Bay neighborhood for $7.00. The Back Bay Logan Express stops directly in front of the Hynes Convention Center.

Logan Express stops at all terminals. Scheduled times for departing Logan are shown for Terminal A. Departure from other terminals is a few minutes later. Bus route time is approximately 20 minutes. Be sure to allow extra time during rush hour periods.

Bus Route Stops
To Airport
- Hynes Convention Center, 900 Boylston Street (opposite Gloucester Street)
- Copley T Station, 650 Boylston Street (near Boston Public Library)
- Terminal A, B, C, E (Departures Level drop-off)
From Airport
- Terminal A, B, C, E (Arrivals Level pick-up at Logan Express stops)
- Copley Square, St. James Avenue
- Hynes Convention Center
Rental Cars
Multiple rental car proprietors operate in the city. Visit the list of rental car proprietors in the “Transportation Option To and From BOS” section of this guide above.

Uber & LYFT
While both Uber and Lyft are available in greater Boston, MA region, only Uber currently offers guaranteed accessible services through UberWAV. UberWAV can be obtained using the Uber app for Android and Apple tablets and smart phones.
Convention Hotels
The ACPA19 Convention will utilize 4 different hotels. Accessibility for each hotel is described in the following sections.

Requests for accessible rooms will be handled when registering for the conference hotels. When selecting your hotel in the registration process, indicate any needs you have in relation to your accommodations at that time. Tricia Fechter Gates, Deputy Executive Director for ACPA, will coordinate in conjunction with the Access Chair all accessible room requests.

Sheraton Boston

39 Dalton Street,
Boston, MA, 02199
Phone: +1 617-236-2000

The Sheraton directly connected to the Hynes Convention Center. This is the closest hotel to the convention center and the site of several ACPA19 Convention activities.

Building Access
The main drop off and entrance point for The Sheraton is located on Belvidere St. This entrance has automated doors. Additional accessible entrances can be found in the parking garage and from the Prudential Center.

Two T-stations are within walking distance of the Sheraton: Prudential Station is 0.1 miles and MBTA at the Hynes Convention Center is 0.2 miles.

There is a bus stop directly in front of the main entrance at the corner of Dalton St. and Belvidere St.

Common Areas Accessibility
The common areas of the Sheraton have accessible pathways to all important locations and experiences contained within the hotel. Elevators are available throughout the facility and open to the public. Elevators require key card access for floors 6 and up.
Reservation Desk
The reservation desk has an accessible check-in/out lane. This hotel does not have a sign language interpreter on staff. Staff members communicate via written methods with individuals with hearing impairments.

Pool and Fitness Areas
The hotel includes a pool and fitness center. There is an accessible entrance to both and the pool is equipped with a chair lift for access to the water.

Business Center
The Sheraton features a business center located in the main lobby. This facility is an open concept can accommodate wheelchair users.

Dining Areas
This hotel features the multiple dining experiences including Apropos, Sidebar & Grill, and Market. Apropos and Market’s main entrances are accessible. The Sidebar & Grill has a ramp entrance just off the lobby, by the computer station. The seating in each of these areas consists of a mix of high backed chairs and high tables with regular height tables and chairs.

More information on the food selection can be found at https://www.marriott.com/hotels/hotel-information/restaurant/bosbo-sheraton-boston-hotel/

Room Accessibility
The Sheraton provides a variety of accessible room options. The following options are available at The Sheraton:

Rooms with queen bed or double beds
Door bells
Grab bars in the rooms
Roll in showers.

For more information on accessible room features, go to https://www.marriott.com/hotels/fact-sheet/travel/bosbo-scheraton-boston-hotel/#accessibility
Parking
Accessible parking is available at The Sheraton. The following parking options are available:
Two Electric car charging stations (not designated as accessible): Fees vary
Off-site parking, fee: $18 hourly, $42 daily
On-site parking, fee: $42 daily
Valet parking, fee: $58 daily

Animal Relief Area
The Sheraton has a grassy area out front of the hotel, as well as several public parks within walking distance.

Boston Marriott Copley Place

110 Huntington Avenue,
Boston, MA, 02116
Tel: 1 617-236-5800

The Boston Marriott Copley Place is the next closest hotel to the majority of activities taking place at the convention center. This hotel will host some socials and other events for ACPA19. The Boston Marriott Copley Place is located across the street from the Prudential Center and Hynes Convention Center and is connected via sky walk.

Building Access
The main drop off and entrance point for The Boston Marriott Copley Place is located on Huntington Ave. This entrance has accessible automated doors and pathways leading to the check-in area. There is also an accessible entrance from the Prudential Center located on the 2nd floor.

Two T-stations are within walking distance of the Sheraton: Prudential Station is 0.2 miles and Back Bay Station is 0.3 miles.

The closest bus stop to this facility is located directly across the street from the main entrance at the corner of Huntington Ave and Ring Rd.
Common Areas Accessibility
The common areas of The Boston Marriott Copley Place have accessible pathways to all important locations and experiences contained within the hotel. Elevators are available to the public throughout the facility. Access to the 27th and 28th floors are key card restricted.

Reservation Desk
The reservation desk has an accessible check-in/out lane. This hotel does not have a sign language interpreter on staff. Staff members communicate via written methods with individuals with hearing impairments.

Pool and Fitness Areas
The hotel includes a pool and fitness center. There is an accessible entrance to both and the pool is equipped with a chair lift for access to the water.

Business Center
The Boston Marriott Copley Place features a FedEx business center located on the 2nd floor. This facility has an accessible pathway to it and can accommodate wheelchair seating.

Dining Areas
This hotel features three eateries: Champions, Connexion Lounge, and Fresh Bites. Champions and Connexion Lounge feature accessible entrances on the 2nd floor. The seating in this restaurant consist of a variety of seating types, including accessible seating and table options.

These restaurants offer a variety of food options. More information on restaurants can be found at https://www.marriott.com/hotels/hotel-information/restaurant/bosco-boston-marriott-copley-place/

Room Accessibility
The Boston Marriott Copley Place provides a variety of accessible room options. The following accessible room options are available at The Boston Marriott Copley Place:

King, queen, or double sized beds
Roll-in showers
Doorbells
Wider Doorways
Grab Bars

For more information on accessible room features, go to https://www.marriott.com/hotels/fact-sheet/travel/bosco-boston-marriott-copley-place/#accessibility

Parking

The Boston Marriott Copley Place offers Off-site parking for $40 daily and Valet parking for $60 daily. All parking is limited. Valet fee for oversized vehicles is $74 per day. In/out privileges valet are offered with valet parking but not with offsite self-parking.

Animal Relief Area

The Boston Marriott Copley Place has a grassy area behind the hotel, as well as several public parks within walking distance. Use Harcourt St. to access the Southwest Corridor Path and the grassy areas.

Hilton Boston Back Bay

40 Dalton St.
Boston, MA, 02115
Tel: 1-617-236-1100

The Hilton Boston Back Bay is the third closest hotel to the majority of activities taking place at the convention center. This hotel is not scheduled to host any official ACPA19 events. The Hilton Boston Back Bay is located directly across Dalton St. from the Hynes Convention Center and the Sheraton Hotel.

Building Access

The main drop off and entrance point for the Hilton Boston Back Bay is located on Belvidere St. This entrance has accessible automated doors and pathways leading to the check-in area. There is an additional accessible entrance located on Dalton St.
Two T-stations are within walking distance of the Sheraton: Prudential Station is 0.1 miles and MBTA at the Hynes Convention Center is 0.2 miles.

There is a bus stop directly across the street at the corner of Dalton St. and Belvidere St.

Common Areas Accessibility
The common areas of the Hilton Boston Back Bay have accessible pathways to all important locations and experiences contained within the hotel. Elevators are available to the public throughout the facility.

Reservation Desk
The reservation desk has an accessible check-in/out lane. This hotel does not have a sign language interpreter on staff. Staff members communicate via written methods with individuals with hearing impairments. There are also TTY kits available for use.

Pool and Fitness Areas
The hotel includes a pool and fitness center. There is an accessible entrance to both and the pool is equipped with a chair lift for access to the water.

Business Center
The Hilton Boston Back Bay features a business center located off the main lobby. This facility has an accessible pathway to it and can accommodate wheelchair seating.

Dining Areas
This hotel features two eateries: Forty Dalton, and Lobby Café & Bar. Both have accessible entrances on the 1st floor. The seating in these restaurants consist of a variety of seating types, including accessible seating and table options.

In addition, the Hilton Boston Back Bay offers CP Express and the Corner Pantry options for takeout meals.

These restaurants offer a variety of food options. More information on the food selection can be found at https://www3.hilton.com/en/hotels/massachusetts/hilton-boston-back-bay-
Room Accessibility

The Hilton Boston Back Bay provides a variety of accessible room options. The following accessible options are available at the Hilton Boston Back Bay:

- King, Queen, Double Beds
- Roll in Showers
- Grab Bars

For more information on accessible room features, go to https://www3.hilton.com/en/hotels/massachusetts/hilton-boston-back-bay-BOSBHHH/about/amenities.html

Parking

The Hilton Boston Back Bay offers hotel accessible self-parking only for $50 for overnight guests.

Animal Relief Area

The Hilton Boston Back Bay has a grassy directly across Dalton St., as well as several public parks within walking distance.

The Midtown Hotel

220 Huntington Avenue
Boston, MA 02115
Tel: 1-617-262-1000

The Midtown Hotel is the fourth closest hotel to the majority of activities taking place at ACPA19. This hotel is not scheduled to host any official ACPA19 events. The Midtown Hotel is located across the street from the Sheraton and Hilton Boston Back Bay, and .3 miles from the Hynes Convention Center. This hotel has the least amount of accessible features and amenities of all Convention Hotels.
Building Access
The main drop off and entrance point for the Midtown Hotel is located on Huntington Ave. This entrance is accessible. There are two additional accessible side entrances that are key card controlled.

Two T-stations are within walking distance of the Sheraton: Symphony Station is 163 ft. and the Prudential Station is 0.2 miles from the main entrance.

The closest bus stop to this facility is located 263 ft. from the hotel’s main entrance at the corner of Huntington Ave and Massachusetts Ave.

Common Areas Accessibility
The common areas of the Midtown Hotel have accessible pathways to all important locations and experiences contained within the hotel. Elevators are available throughout the facility to the public.

Reservation Desk
The reservation desk does not have an accessible check-in/out lane. Staff will accommodate all guests’ needs upon request. The Midtown Hotel does not keep a sign language interpreter.

Pool
The hotel includes an outdoor pool which will be closed during Convention.

Business Center
The Midtown Hotel does not have a business center. Boarding passes may be printed at the front desk.

Dining Areas
The Midtown Hotel does not offer dining options.

Room Accessibility
The Midtown Hotel provides a very limited number accessible room options. The following accessible room combinations are available at The Midtown Hotel:
Queen or Double
Roll in Shower
Grab Bars

For more information on accessible room features, go to
https://www.midtownhotel.com/rooms.htm

Parking

The Midtown Hotel offers self-parking for $29/per night.

Animal Relief Area
The Midtown Hotel does not have grassy areas near the hotel. You will need to walk 1-2 blocks to find green space. Several public parks within walking distance.
John B. Hynes Memorial Convention Center & the Prudential Center Complex

The Convention Center will be the site of many different Convention activities including the Opening and Closing Ceremonies, Career Central, and lots of great presentations from your fellow colleagues. Overall, this facility is ADA compliant.

In regards to Convention Activities, the Convention Steering Team has incorporated accessibility considerations into all of its planning efforts. If you have any specific questions, contact the Convention Access Coordinator, Michael Kutnak, at kutnak@vt.edu.

Hynes Convention Center Access

The Convention Center has multiple points of accessible access. You will be required to show your ACPA badge/name tag to enter the Hynes Convention Center.

The following Entrances are open 6 AM – 10 PM:

Plaza Entrance on Boylston St.
Prudential Center Entrance, Plaza Level

The Prudential Center, Sheraton Boston, and Boston Marriott Copley Place are all connected to the Hynes Convention Center via internal walk ways. These internal pathways are accessible.

Prudential Center

The Prudential Center has multiple shops, eating establishments, and places of worship located along the concourse. It also serves as the connecting corridors between all of our Convention Facilities.

This area is open 24 hours a day 7 days a week.
General hours of operations for the stores and restaurants are Monday through Saturday 10 AM – 9 PM, and Sunday 11AM – 7 PM.

For more information, please visit [https://www.simon.com/mall/copley-place](https://www.simon.com/mall/copley-place)

**Parking & Transportation**

Paid parking is available in multiple locations around the Convention Center. The following lots feature accessible parking:

- **Back Bay Hilton Hotel Parking Garage**
  40 Dalton Street Boston, MA 02115
  1-617-236-1100

- **Boston Common Garage**
  0 Charles Street (directly across from the Public Gardens)
  1-617-954-2098

- **Boston Marriott Hotel Copley Place**
  110 Huntington Avenue Boston, MA 02116
  1-617-236-5800
  [www.marriott.com](http://www.marriott.com)

- **Colonnade Hotel Parking Garage**
  120 Huntington Avenue Boston, MA 02116
  1-617-424-7000
  [www.colonnadehotel.com](http://www.colonnadehotel.com)

- **Copley Place Mall Parking Garage**
  100 Huntington Avenue Boston, MA 02116 (Corner of Huntington Avenue & Dartmouth Street)
  1-617-369-5000
  [www.simon.com](http://www.simon.com)

- **Hynes Auditorium Parking Garage**
  50 Dalton Street Boston, MA 02115
  1-617-723-1488
  [www.pilgrimparking.com](http://www.pilgrimparking.com)

- **Prudential Center Parking Garage**
800 Boylston Street Boston, MA 02199
1-617-236-3100
www.prudentialcenter.com

Sheraton Boston Hotel Parking Garage
39 Dalton Street Boston, MA 02199
1-617-236-2000
www.starwoodhotels.com

Westin Copley Place Parking Garage
10 Huntington Avenue Boston, MA 02116
1-617-262-9600
www.starwoodhotels.com

For details concerning parking around the Hynes Center, go to:

Restaurants
The Prudential Center features multiple restaurants open to attendees during convention.

Pathways to and throughout these facilities are accessible. This area also has access to accessible restrooms. For more information on the food options, go to: https://www.signatureboston.com/hynes/food-and-beverage/restaurants

Additional food options can be found in the conference hotels and in the surrounding areas.

Restrooms
Several Accessible Restrooms are located throughout the facility. Refer to the maps of the Convention Center at the end of this guide for locations and directions.
Animal Relief Area
The Hynes Convention Center recommends using grassy areas along Commonwealth Ave., or one of the public parks within walking distance.
Other Consideration

Alcoholics Anonymous and Narcotics Anonymous Meetings
The AA Central Service Committee of Eastern Mass provides multiple meeting locations and times throughout the week. For more information on meetings days and times please visit http://www.aaboston.org/

The New England Region of Narcotics Anonymous provides multiple meeting locations and times throughout the week. For more information on meetings days and times please visit https://nerna.org/find-a-meeting/

Drugstores
The following drugstores are located in and around the greater convention center area.

Walgreens, located 0.2 miles from the Convention Center
841 Boylston St.
Boston, MA 02116
1-617-236-1692

CVS Pharmacy, located 0.3 miles from the Convention Center
240 Newbury St.
Boston, MA 02116
1-617-236-4007

Medical Equipment Rentals
The ACPA19 Convention Planning Team does not have access to personal use devices such as wheelchairs, scooters, or canes. However, there are several businesses in the local area that can provide options for individuals who may need to temporarily rent or purchase medical equipment.

All American Home Aid, Inc.
169 W Springfield St., Ste B
Boston, MA 02118
1-800-651-6223
www.activstyle.com

Boston Orthopedic Respiratory Equipment
175 Main St.
Charlestown, MA 02129
1-617-337-5133
http://www.bostonorthoresp.com/

Gary Drug Co.
59 Charles St.
Boston, MA 02118
(617) 227-0023
http://www.garydrug.com/
Maps

Boston Marriott Copley Place

First Floor
Second Floor
Third Floor

Fourth Floor
Massachusetts Bay Transit Authority (MBTA) Map
Prudential Center and General Area of Convention
Sheraton Boston Containing ACPA19 Events
Second Floor
Third Floor
Fifth Floor